

PROGRESS AT WOODVIEW

	September 2015
Behaviour	When Kirsten arrived at Woodview her poor behaviour was off the scale. She was a lost girl who wanted to runaway and was crying out for appropriate attention. She has learned to manage her behaviour. We had to put in place firm boundaries for her and ensure that we were consistent and fair to her. The consistency is very important for a child like Kirsten to have on a daily basis. She has turned her life around magnificently.
Risk of sexual exploitation	Katy wanted to be on the streets and was up to her own devices before she came here. Her self esteem was at rock bottom and her perception of men was wrong. We decided that it was important for her to have male role models among her team of staff. It was a long process for her to learn. She was a very secretive girl, but over a period of time, she started to open up to us about her feelings and her emotions. She could see that we were being very supportive to her, she could see we were caring about her and she learn to understand that we were looking out for her and her well being. Very slowly, she learnt to trust again.
Moving on to semi-independent living	When she first came to Woodview she refused to get up until mid afternoon and would take no part in any of the tasks around the house. I worried that Kirsten might struggle with a move to semi-independence, but she is doing extremely well. She does her own budgeting, shopping and cooking, and she does her own washing and cleaning.



Woodview provides a home for three children aged from 8 to 18. With three bedrooms, two with en-suite showers, a kitchen with dining area, living room and resource/education room, the children have the use of their own garden.



Every Friday, a residents' meeting decides the menus & activities for the following week and is an opportunity to discuss feelings and concerns. The meeting is also used to celebrate the children's achievements which are rewarded with extra pocket money to purchase items for themselves or the home.

The home is close to Arnold town centre, with numerous shops and services, as well as parks, a library and swimming pool.

Woodview is part of the Pathway Care Solutions group which provides high quality care for looked-after children. With a philosophy of homes in family-sized houses, it avoids the effect of institutionalism and fosters a spirit of family-like living, allowing children to receive the individual care and attention they require to produce the best possible outcomes.

Kirsten



"No-one likes being in care but it's ok here: I'm much happier now. I've enjoyed working as a volunteer and helping other young people with their issues."

Kirsten

0115 947 3142

www.pathwaycaresolutions.co.uk

“Kirsten has worked very hard as a voluntary support worker for the disadvantaged. She has aspirations now.”

**Gerry Gordon,
Registered Manager**

“When I look back to where my life was a couple of years ago I know I’ve done well. I’ve made progress and I’m back on the right track and going forwards in the right direction.”

No one likes being in the care system, but it’s been ok here. I’m much happier now than when I first came to live here.

Woodview is nice - it’s kept nice, and it’s nicely decorated.

Gerry is very supportive and a good manager here. He gives us rewards for positive consequences. It might be a voucher to get my nails done or for some new clothes.

I’ve enjoyed working as a volunteer and helping other young people with their issues. Sometimes I’ve done 12-hour shifts but I like working there. We help other young people with stuff like housing and benefits, and it feels good to have helped someone out with some of their problems.

I’m looking forward to moving on from here to semi independent living.”

**Kirsten*
Aged 16**

**Kirsten’s real name has been changed to protect her privacy*

Life IS BETTER
WHEN YOU’RE
LAUGHING

“I know I’m going in the right direction.”

Kirsten

**OFSTED REPORT -
INSPECTION DATE: JUNE 2015**

How well children and young people are helped and protected: **OUTSTANDING**

Overall experiences and progress of children and young people living in the home: **GOOD**

Impact and effectiveness of leaders & managers: **GOOD**



“The resilience and enthusiasm of staff promotes placement stability. All children and young people, including those who have experience multiple placement breakdown prior to admissions, have lived in the home for more than a year and remain settled.”

“High quality support is provided to young people as they approach adulthood and prepare to move on from the home. Each young person receives tailored support and guidance to develop the practical and emotional skills required to lead successful adult lives.”

“All young people make strong educational progress...”

“Children and young people become healthier. Staff are skilled at helping children and young people to lead healthy lifestyles and manage lifelong health conditions.”

“Staff are highly skilled in the protection of young people from child sexual exploitation and other forms of abuse...”

“Behaviour management strategies are very effective...”

“There is strong leadership. The Registered Manager is dedicated and very effective...”

**Gerry Gordon
Registered Manager**



EDUCATIONAL PROGRESS

Having been excluded from mainstream education, Woodview arranged for Kirsten to have one-to-one lessons through a local provider of alternative educational provision for 16 hours a week from April 2014 to June 2015.

“Kirsten has maintained an exemplary attendance record for her teaching sessions, despite times of considerable difficulty in her personal circumstances. This is a very worthy reflection on the efforts of Gerry and his staff.

Kirsten’s willingness to attend her teaching sessions in such a positive manner can largely be attributed to the firm but good humoured encouragement of Gerry and his team. Everyone at Woodview has endeavoured to ensure that Kirsten is ready on time for her teaching sessions, and happy to engage with her education. The case managers and Kirsten’s teachers have always been able to rely on Gerry and his team in giving Kirsten every possible support in the furtherance of her education.”

**TT, Key Teacher
First Class**



ACHIEVEMENT

As a result of her progress at school and at Woodview, Kirsten was invited to attend an Achievement Event run by Nottingham County Council.

“We are very proud of your achievement and wish you continued success in the future.”

**DH, Acting Corporate Director
Children, Families & Cultural Services**



VOLUNTARY WORK

Kirsten has been working as a volunteer at NGY myplace a centre for young people living in Nottingham providing a range of services and facilities from a fitness suite and recording studio, to counselling and health services.

“Kirsten is reliable and trustworthy and a pleasure to have as a senior member. She is performing to a good standard, professional in her approach to work and she is a positive role model to her peers. It has raised her confidence and self esteem. Kirsten has a positive attitude and engages well with staff and services users. I do not have any concerns about her.”

**JD, Manager
NGY my place**

