



The Annex



Statement of Purpose

The aims and objectives of the service provider in carrying on the regulated activity

The Annex is a home for young, mixed gender adults, from the age of 16 to 65.

The home provides a safe and secure environment where young adults are encouraged to be as independent as possible, and to make choices and decisions about all aspects of their lives. The Annex provides opportunity for young adults to lead fulfilling lives and to continue to achieve and extend their learning. Excellent levels of support from experienced, energetic and enthusiastic staff enable young adults to take part in a wide range of activities that promote their social, emotional, physical, mental development and general well-being. Emphasis is placed on the young adults being healthy, happy and safe so that they are able to achieve and to take their place within the community in which they live.

The provision aims to enable its residents to:

- grow and achieve increasing independence
- make choices and decisions about all aspects of their lives
- enjoy and achieve so that their lives are rich and active
- become part of the community in which they live
- enjoy a diverse range of activities that promote their overall development
- live within a home environment where equality and diversity are promoted and supported

Staffing

- Staff are trained to an exceptional standard. They take specific training for each individual adults needs.

This training includes:

- Tracheostomy care, resuscitation, nebuliser and suctioning.
- Individual suction.
- Gastrostomy feeding and care.
- Hoisting and manual handling.
- Adult Safe guarding
- End of Life: this includes how to write an end of life plan.
- Health and Safety
- First Aid
- Medication
- Emergency medications (Buccal Midazolam, Buccalam)
- Fire Safety
- Food Safety
- Mental Capacity and DoLS
- Infection Control
- Person Centred planning and care.
- Duty of Candour

The staffing structure within the home consists of:

RCW – Staff that are in their probationary period and still completing initial training within the first 6 months of employment.

Staff that have completed their probationary period and will then go on to study for their Diploma qualification. They are more experienced and have completed all necessary training.

SRCW (Senior) – These are staff that have passed their NVQ/Diploma but have also gained the knowledge and experience to fulfil a leading role within the home. They are often in charge of shifts and the day to day running of the home that doesn't require management involvement.

The Manager – Amy Plowman is the current manager of the home and runs the home to an exceptionally high standard. She empowers her staff team to be the best that they can be and they are always seeking to improve further. Mrs Plowman is a passionate and enthusiastic manager whom always goes above and beyond for the residents, their families and her staff team. Mrs Plowman's current qualifications include;

- GNVQ – Health and Social Care
- B.Tec National Diploma in Childhood Studies
- BA Hons Degree in Childhood studies (Health, Education & Social Work)
- NVQ 3 in Health and Social Care Children and Young People
- Currently studying NVQ Level 5 Leadership and Management Health and Social Care

Mrs Plowman joined PCR back in 2014 as a senior residential worker in one of our children's settings. When the Annex opened in August 2014 Mrs Plowman was approached to transfer her skills to the Annex and the young adults that were due to move in. She fell in love with the residents, the home and the staff team so much so she progressed to assistant manager. After 18 months in this position she was offered the role of Manager and hasn't looked back since. The home has grown from strength to strength and continues to do so.

Recruitment and Support

Potential candidates are interviewed by the manager and a member of the HR team.

Staff undergo a rigorous DBS check completed by the company before they are deployed to the home to commence the induction process.

Staff are supported and supervised by management, supervisions are carried out on a monthly basis along with annual appraisals to ensure staff are supported in their roles and areas for development are worked towards.

There is a robust on call procedure available 24 hours a day, with a senior manager as secondary on call 24 hours a day.

1. The kinds of services provided for the purposes of the carrying on of the regulated activity and the range of service users' needs which those services are intended to meet.

The Annex is a renovated detached bungalow that provides accommodation for 3 young adults. The Annex has recently been extended in 2016 and boasts 3 beautifully individualised bedrooms for the young adults. It also provides equipment for each to cater for their individual needs. This includes a rise and fall bath, a hoisting system which is situated as an en-suite to one of the adult's bedrooms. The other 2 bedrooms also have access to a Jack and Jill shower room/wet room from their bedroom which also boasts a tracking hoist system with access from both bedrooms. The home is tailor made to suit the adults' individual needs and all aspects of their care. The Annex is set in the quiet surroundings of Little Acre House in the small village of Hickling Pastures within the borough of Rushcliffe.

The main part of the house consists of a comfortable, homely lounge. A suitable kitchen for all domestic requirements and an office which is perfectly located for staff accessibility. The home is decorated to a high standard. This is maintained and upgraded as needed. The development of the garden continues to take place with involvement from the young adult's families. This will soon include a sensory water feature to compliment all the other sensory materials already in place.

Currently both adults have their own mobility vehicles. But the provision has access to its own transport enabling the residents to go out should they not have their own vehicle. Although The Annex isn't in close proximity to all amenities it is in easy reach of Melton Mowbray, Leicester and Nottingham.

The residents of The Annex have multiple and profound learning difficulties and complex health needs. This means that they need high levels of staffing if they are able to achieve their potential and have all their individual health needs catered for. The young adults have epilepsy so a close visual monitoring system is used to ensure their safety at all times. Most residents will be eligible for a local authority assessment for Deprivation of Liberty Safeguards (DOLS). Staff at The Annex will assess residents' needs and refer to the local authority as necessary. The home will consult with parents/ carers in this process. The building and grounds have been tailored to meet the young adults needs and is fully wheelchair accessible. There is plenty of opportunity for residents to have and enjoy privacy alongside more social spaces where they can meet up together or entertain family and friends.

The young adults for whom the provision caters are functioning largely at a level that is significantly below their chronological age. This means they need help with all activities, and support in making even the smallest choice or decision. Experienced staff recognise the balance that has to be achieved between encouraging residents to take part in an activity, and allowing them to opt out if this is what they wish to do. Social attachments and strong relationships between the residents and staff underpin all the hard work carried out in the home. Staff are trained in carrying out Mental Capacity assessments and Best interest decisions where applicable. For the larger more significant decisions including finances etc a Best Interests meeting is held with relevant parties to ensure the best decision is made on the residents' behalf if it is deemed they lack the capacity to make the decision for themselves.

The home greatly encourages close family contact. This is supported by parents and management being in close contact at all times so there is never a missed opportunity for family visits and input to the home. Family have had large involvement in making the young adults personal bedrooms individual to them. We facilitate care reviews to take place annually together with the local authorities. We host in house care reviews every six months or more regular as requested, family input where appropriate is important but not essential. Parents are also encouraged to complete a 6 monthly feedback form for the home. This enables them to express any ideas or wishes they may have for the future and continuous development of the service, this also gauges how well we are doing as a service providing feedback that can be shared appropriately.

2. The full name of the service provider and of any registered manager, together with their business address, telephone number and, where available, electronic mail addresses

The registered provider is Pathway Care Residential Ltd.
St James's Place House,
7 Castle Quay,
Castle Boulevard,
Nottingham,
NG7 1FW

Registered Manager: Amy Plowman
Little Acre, The Annex,
Melton Road,
Hickling Pastures,
Melton Mowbray,
Leicestershire,
LE14 3QG

Amy.plowman@pathwaycaresolutions.co.uk

3. The legal status of the service provider

Pathway Care Residential is a limited company. It is part of the Acorn Care and Education Group, which is part of the wider group NFA (National Fostering Association)

4. Details of the locations at which the services provided for the purposes of the regulated activity are carried on.

All of the services take place at:

Little Acre, The Annex,
Melton Road,
Hickling Pastures,
Melton Mowbray,
Leicestershire,
LE14 3QG

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